



NATIONAL AGENCY  
for HIGHER EDUCATION  
QUALITY ASSURANCE  
(UKRAINE)



Co-funded by the  
Erasmus+ Programme  
of the European Union



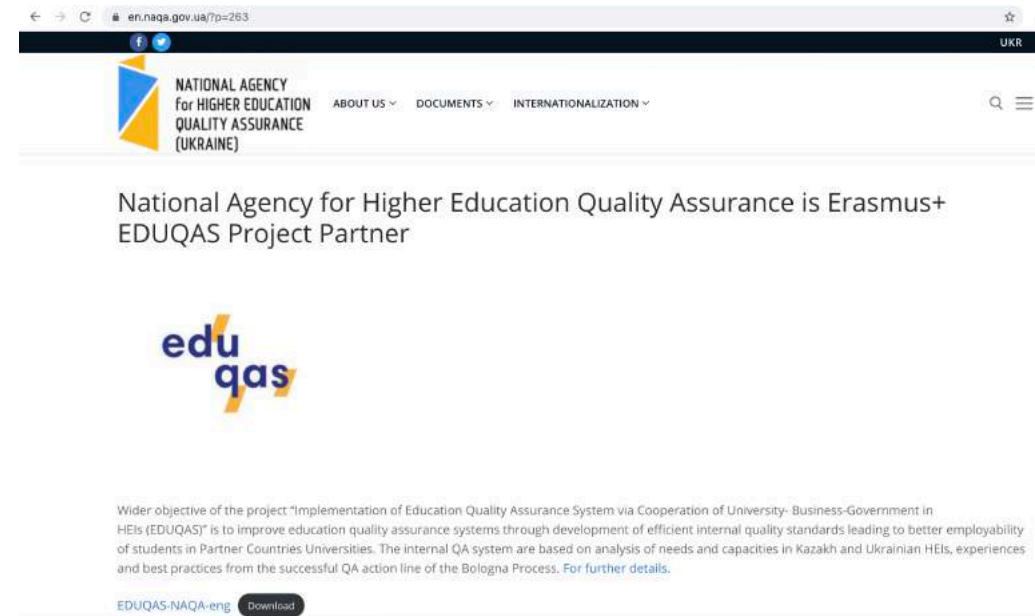
# NAQA results in Erasmus+ EDUQAS project

Nataliia Stukalo

DSc, Professor, NAQA Vice Head

# NAQA – a partner of the Erasmus + EDUQAS project

- EDUQAS input to NAQA start
- Active participation since March 2019
- EDUQAS input to recruiting of Sectoral Expert Council members (400) and accreditation experts (4000)
- Experts trainings content (180)



# Documents Developing

Regulations on Accreditation of Study Programme

Self-Assessment Report template

Recommendations for experts on accreditation criteria application

The collage displays four overlapping screenshots of PDF documents from the National Agency for Higher Education Quality Assurance website:

- Top Left:** A self-assessment report template titled "SELF-ASSESSMENT-REPORT-OF-THE-EDUCATIONAL-PROGRAMME.pdf". It features a sidebar with a table of contents and a main content area with sections for "General Information" and "Information about the higher education institution".
- Top Right:** A document titled "Рекомендації НАЗЯРБО-стосовно-внутрішнього-забезпечення-якості.pdf". It includes a section titled "ЗАТВЕРДЖЕНО" (Approved) by the National Agency for Higher Education Quality Assurance, dated June 26, 2019.
- Bottom Left:** A document titled "Accreditation\_Regulations\_2019\_ENG.pdf". It includes a section titled "APPROVED" by an order of the Ministry of Education and Science of Ukraine, dated 11.07.2019 No. 977, and a section titled "REGULATIONS on Accreditation of Study Programmes in Higher Education".
- Bottom Right:** A document titled "Рекомендації Національного агентства із забезпечення якості вищої освіти тосовно запровадження внутрішньої системи забезпечення якості". It includes a section titled "Внутрішня (внутрішньоуніверситетська) система забезпечення якості" and a list of recommendations.

# Evaluation of Study Programmes in partner HEIs in Qazaqstan and Ukraine

## Experience exchange on external and internal quality assurance



Erasmus+ EDUQAS team has visited Lviv Polytechnic National University for evaluation of the Bachelor and Master 'International Business'. NAQA members Nataliia Stukalo, Iryna Zolotaryova, Ihor Oleksiv and Andriy Butenko have met with representatives of the University Administration, discussed strengths and areas for improvement.



The NAQA members Nataliia Stukalo, Andriy Butenko, Ivan Nazarov, Iryna Zolotaryova and Ihor Oleksiv have been included into the international evaluation expert group in the frames of the Erasmus+ EDUQAS project. They visited Kazah University of Economics, Finance and International Trade in Nur-Sultan to evaluate 'Finance' Bachelor and Master Programs. These programs are considered to be the key and the most popular at this University. They are also accredited by IAAR (Independent Agency for Accreditation and Ranking – ENQA member / EQAR registered) and FIBAA (International accreditation agency with the headquarter in Bon, Germany – ENQA Member/ EQAR registered). Thankfully to the Erasmus+ EDUQAS project NAQA members had the opportunity to share experience with quality assurance experts from France, Latvia and Kazakhstan, participate training devoted to local quality assurance systems, review the best practices in the Kazah University and meet colleagues from Kazah Independent Agency for Accreditation and Rankings – IAAR.





# Consultations with EDUQAS Partners

F2F meetings, seminars, trainings

Agency to Agency meetings

Webinars

en.naqa.gov.ua/?p=274

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ABOUT US ▾ DOCUMENTS ▾ INTERNATIONAL ▾

## Members of NAQA participated in seminar Erasmus+ EDUQAS project



During May 6-10, 2019, members of the National Agency for Higher Education Quality Assurance participated in an international seminar-training in the frames of Erasmus+ EDUQAS project. The training took place in the University of Latvia with the new accreditation criteria. The training took place in the University of Latvia.

en.naqa.gov.ua/?p=682


## Meeting with Swedish experts



Another week and another meeting with foreign colleagues – this time with Swedish experts. The meeting was held in the University of Latvia. During the meeting, the participants discussed the most hot-topic issues in the field of higher education quality assurance. The NAQA got the opportunity to learn about the experience and the best practices of Sweden, to present the national system of higher education quality assurance.

en.naqa.gov.ua/?p=120

## Visit to Quality Agency for Higher Education (Latvia)




On May 10, 2019, Vice Head of the National Agency for Higher Education Quality Assurance Nataliia Stukalo has visited Quality Agency for Higher Education (Latvia). According to the amendments of the Law on Higher Education Institutions, the Academic Information Centre (AIC) establishes the Quality Agency for Higher Education (QAHE). QAHE's mission is to promote the quality of higher education thus increase the international competitiveness of the Latvian higher education. Academic Information Center is a non-profit institution established in 1994 by the Ministry of Education and Science and University of Latvia, Institute of Mathematics and Computer Science.

Nataliia Stukalo has met with the Deputy Head of the Agency Jolanta Silka, expert Asnate Kazoka, and the other colleagues to discuss the potential ways of collaboration and experience exchange in the higher education quality assurance.

en.naqa.gov.ua/?p=302


## Erasmus+ EDUQAS project meeting



On November 11-16, 2019 NAQA Members Iryna Zolotarova and Nataliia Stukalo took part in Erasmus+ EDUQAS project meeting in Almaty, Qazaqstan. The first steps of the National Agency for Higher Education Quality Assurance in Belgium, Sweden, Germany and the Netherlands. 'Translation Studies' of their experience in internal quality assurance.

en.naqa.gov.ua/?p=687

## NAQA delegation visited IAAR



At the end of winter 2020 NAQA delegation (Nataliia Stukalo, Andriy Butenko, Ivan Nazarov, Iryna Zolotarova and Ihor Oleksiv) has visited IAAR – Independent Agency for Accreditation and Ranking located in Nur-Sultan (http://www.iaar.kz/en/). It was a great opportunity to review IAAR's practices, learn from their experience and present NAQA current activities and achievements. IAAR Director Alina Zhumagulova has presented IAAR approach to accreditation and universities rankings and shared experience in becoming ENQA full member and being included into EQAR.

en.naqa.gov.ua/?p=689

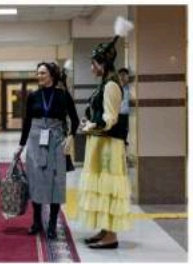
## NAQA meeting with Belgian QA expert Dominique Thewissen



Within the framework of the ERASMUS+ EDUQAS project, on May 21, 2020, NAQA members met with Dominique Thewissen, higher education quality assurance expert, who is a member of the Quality Management and Accompaniment (SMAQ) department at the University of Liège (Belgium). The overall mission of this department is to promote, coordinate and disseminate a quality culture within the university.

Much of the meeting was devoted to discussing the system of internal quality assurance of higher education institutions. In Belgium, much attention is paid to the higher education institutions self-assessment of internal processes which is carried out responsibly, thoroughly and seriously. In addition, state provides financial support for external evaluation process. This meeting was very informative and meaningful, the participants shared the experiences, noted the information that could be used to develop a national QA model.

Quality culture is one of the priorities of many European higher education institutions. NAQA supports this approach and advises all higher education institutions in Ukraine to prioritize the quality culture.



# Bilateral Memoranda of Cooperation with the QA Agencies of Latvia, France, Qasaqstan

Exchange of experts  
Consultancy Support  
Experience exchange

en.naqa.gov.ua/?p=1025

## Cooperation Agreement between NAQA and AIC/AIKA (Latvia)




**NAQA - AIC  
COOPERATION AGREEMENT**

Kyiv - Riga  
October 15, 2023

On October 15, at the end of the [online meeting](#) with the Latvian Agency for Quality Assurance in Higher Education (AIKA), the National Agency and the Latvian Academy of Sciences (AS) signed a

en.naqa.gov.ua/?p=745

## Memorandum of Understanding between NAQA and Hcéres (France)



Following the previous meetings and discussions NAQA has signed [Memorandum of Understanding](#) with the High Council for the Evaluation of Research and Higher Education (Hcéres). Due to the pandemic the procedure was held online.

tion of all State-contracted higher education and research institutions in France, (vel) and their research units. It also evaluates research bodies and groupings of ised by ENQA and listed on the EQAR register of quality agencies.

ality assurance in higher education NAQA and Hcéres now wish to establish closer orative mechanisms for the mutual benefit of both parties.

en.naqa.gov.ua/?p=792

## Cooperation Agreement between NAQA and IAAR (Kazakhstan)



The Independent Agency for Accreditation and Rating (IAAR) – is the international accreditation agency for the quality assurance of education founded in 2011. [IAAR](#) is a full member of European, Asian and American quality assurance networks and organisations: the International Network for Quality Assurance Agencies in Higher Education INQAAHE; the US Council for Higher Education Accreditation CHEA International Quality Group CIQG; the International Observatory on Academic Ranking and Excellence IREG; Central and Eastern European Network of Quality Assurance Agencies in Higher Education CEENQA; the Asia-Pacific Quality Network APQN.



# Bilateral Memoranda of Cooperation with Employers

en.naqa.gov.ua/?p=131


## NAQA has signed Memorandum of Cooperation with IT Ukraine Association as a result of collaboration in the frames of Erasmus+ EDUQAS project



On July 24, 2019, the Head of NAQA Serhiy Kvitya. NAQA welcomes high involvement of employees of IT Ukraine Association. The cooperation between NAQA and IT Ukraine Association will help to form stakeholders network and to engage them in the process of quality assurance.

en.naqa.gov.ua/?p=563

## Memorandum of Cooperation between NAQA and IT Ukraine Association




On July 24, 2019, at the meeting of the National Agency for Higher Education Quality Assurance and IT Ukraine Association, representatives of both parties have reached full understanding and agreed to cooperate in the field of educational programs at all three levels (bachelor, master, and doctoral).

Today, the IT Ukraine Association includes 58 software development companies, which are implementing various educational programs via cooperation University-Business-Government.

en.naqa.gov.ua/?p=584

## Memorandum of Cooperation between National Agency for Higher Education Quality Assurance and Kharkiv IT cluster



On November 27, 2019, the [Memorandum of Cooperation](#) was signed by the National Agency for Higher Education Quality Assurance and Kharkiv IT cluster. Such memorandum will promote the introduction of the latest technologies in the educational process.

The aim of the further cooperation is to improve the quality of educating IT-specialists and researching the procedure for accrediting educational programs with the co-participation of representatives of education and business.

The main idea of the cooperation is that business representatives should participate in the development of educational programs at universities. They can help to update the content of education.



# NAQA Advisory Board

## Advisory Board

NAQA Advisory Board was established by NAQA decision of November 17, 2020. It consists of leading foreign specialists who are recognized experts in the field of quality assurance in higher education to consider issues that require expert evaluation, proposals, consultations or professional evaluation of draft documents submitted to the NAQA.

[PROVISIONS on the Advisory Council of the National Agency for Higher Education Quality Assurance](#)

[NAQA Advisory Board Welcome Meeting Minutes](#)

[I NAQA Advisory Board Meeting Minutes](#)

[II NAQA Advisory Board Meeting Minutes](#)

Ian Welch - Chair of the  
Advisory Board



Lennart Ståhle - Vice-Chair of  
the Advisory Board



Alison Johns



Tricia Bertram Gallant



Irine Darchia



Jean-Hugues Chauchat



Olgun Cicek



Tomáš Foltýnek



Zbigniew Marciniak



### PROVISIONS on the Advisory Board of the National Agency for Higher Education Quality Assurance

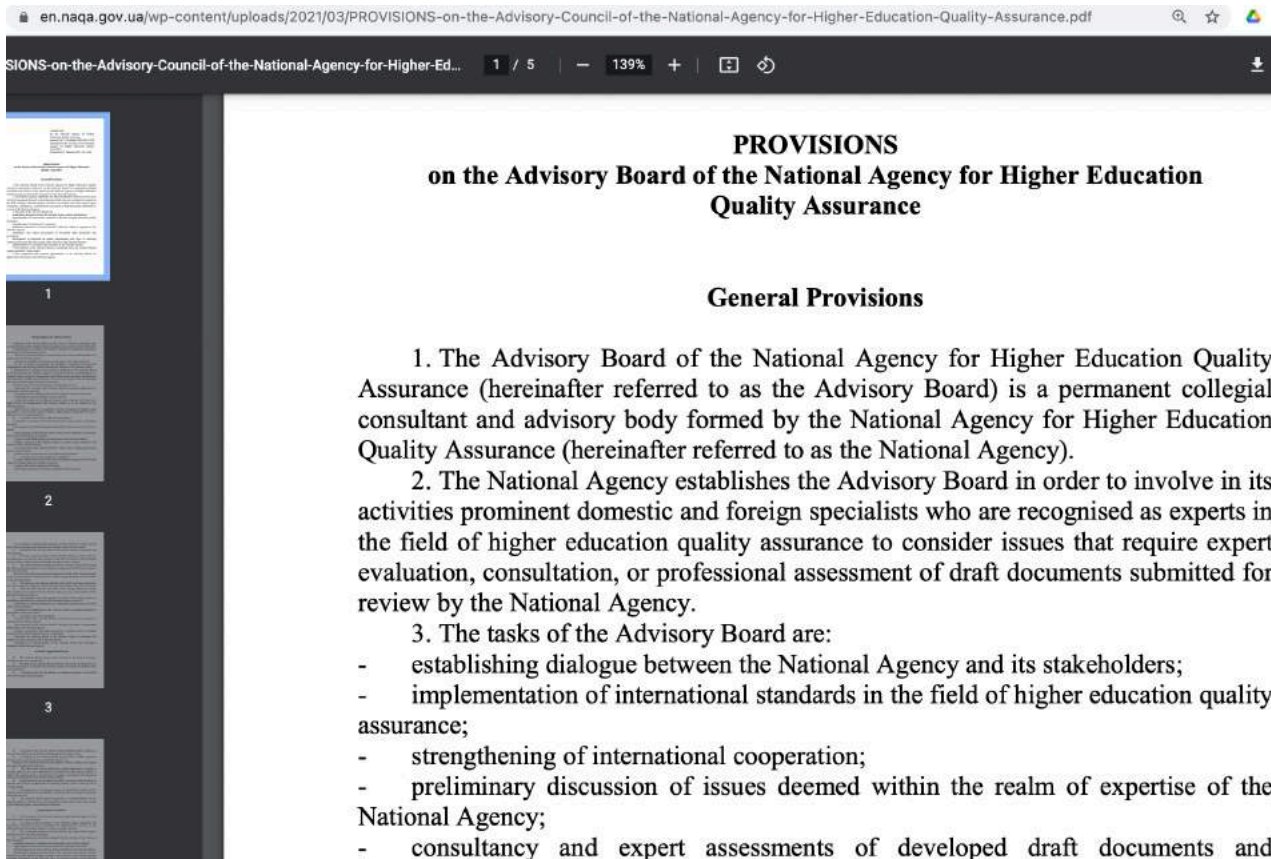
#### General Provisions

1. The Advisory Board of the National Agency for Higher Education Quality Assurance (hereinafter referred to as the Advisory Board) is a permanent collegial consultant and advisory body formed by the National Agency for Higher Education Quality Assurance (hereinafter referred to as the National Agency).

2. The National Agency establishes the Advisory Board in order to involve in its activities prominent domestic and foreign specialists who are recognised as experts in the field of higher education quality assurance to consider issues that require expert evaluation, consultation, or professional assessment of draft documents submitted for review by the National Agency.

3. The tasks of the Advisory Board are:

- establishing dialogue between the National Agency and its stakeholders;
- implementation of international standards in the field of higher education quality assurance;
- strengthening of international cooperation;
- preliminary discussion of issues deemed within the realm of expertise of the National Agency;
- consultancy and expert assessments of developed draft documents and





# Dissemination of the EDUQAS results

- Project page at NAQA website
- European Quality Assurance Forum – EQAF-2020
- IV Central Asian International Online Forum on Quality Assurance in Education
- International Teacher Education and Accreditation Congress
- the QAA International Partners Forum
- Journal "Education.QA"
- NAQA Annual Reports (2019, 2020)
- NAQA FB Platform (NAQA School of Quality, NAQA Advices, NAQA Subject Area Webinars, NAQA Webinars for HEIS, etc)

# EDUQAS' series of round tables in Ukraine HEIs – February-April 2021

Content is focused on both national and institutional level

Lviv (Coverage 19200, Views 1420)

Kharkiv (Coverage 16200, Views 1110)

Mariupol – pending (April 22-23)

en.naqa.gov.ua/?p=1252

## Round table "Implementation of the quality assurance system of higher education"



On February 25-26, Lviv Polytechnic National University implemented the quality assurance system through cooperation of the University-Business Council. The coordinator of the meeting was NAQA member Oleh Matviuk, Vice-Rector of Lviv Polytechnic National University. The meeting discussed the annual report. Compliance of NAQA activities was determined by the Head Nataliia Stukalo. The speech of Olena Yermolenko determined compliance.

naqa.gov.ua/2021/03/харківські-зустрічі/

## Харківські зустрічі

18-19 березня відбувся візит представників Національного агентства із забезпечення вищої освіти у складі Сергія Квіта, Наталі Стукало, Андрія Бутенка, Івана Назарова, Ірини Золотарьової, Ігоря Олексіва, Олександра Длугопольського до Харкова.

Вони взяли участь у круглому столі "Імплементация системи забезпечення якості вищої освіти" в рамках проекту EDUCAS Erasmus+ (Харківський національний економічний університет ім. Семена Кузнеця), який транслювався [онлайн](#); у семінарі, присвяченому результатам і перспективам діяльності Національного агентства, а також розвитку процедур акредитації (Національна академія правових наук України); відвідали з ознайомчими візитами Харківський національний університет повітряних сил України ім. Івана Кожедуба й Національний юридичний університет імені Ярослава Мудрого.

19 Березня відбулася зустріч членів агентства з керівництвом та представниками Національної академії правових наук. в ході зустрічі були обговорені актуальні проблеми акредитації програм рівня PhD, практики застосування критеріїв оцінювання освітніх програм. Важливим результатом зустрічі стала домовленість про подальшу науково-експертну підтримку академії правових наук нормотворчої діяльності Агентства.

Всі харківські зустрічі відбулися надзвичайно конструктивно, в атмосфері взаємної довіри і порозуміння.



# Thank you for your attention



The catalyst of positive  
change and improvement of  
higher education quality in  
Ukraine



info@naqa.gov.ua  
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<https://en.naqa.gov.ua>